

# Dental Claims Checklist

## Identify your policy *(Please include at least three pieces of identifying information.)*

Policy number.      Policyholder's name.      Policyholder's date of birth.      Policyholder's address.

## What you need to file a claim

Patient's name and date of birth.      Completed ADA form or itemized bill.  
Patient's relationship to policyholder.

## Definitions & acronyms

- American Dental Association (ADA).
- Authorization to obtain information (AU). *(This allows Aflac to request additional documentation on your behalf.)*
- Payer ID - 58066 - Code used by providers to submit claims electronically to Aflac. NY Payer ID is 52080.

## Proof of services *(Please obtain the supporting documents for the corresponding benefit.)*

### Completed ADA form or itemized bill

- Must include ADA codes.
- Date of service and charges. *(Benefits cannot be paid from a treatment plan.)*
- For fillings we also need the tooth surface area and oral cavity area.

## MyAflac® helpful tips

### My Claims



Follow your claim from start to finish and receive alerts if we need additional information through our integrated Claim Status Tracker.



### My Coverage

Here you'll find a copy of your policy and benefit details to see what's covered and benefit amounts.



### My Account

Enroll in direct deposit and receive claims benefits faster. Be sure to enroll at least 24 hours before filing a claim. Otherwise, we will mail you a check.